| PAYMENT SERVICES USER MANUAL                  | • |
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| FINDING INVOICES THAT HAVE BEEN SENT TO STARS | • |

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## PAYMENT SERVICES USER MANUAL

## FINDING INVOICES THAT HAVE BEEN SENT TO STARS

## TO SEARCH FOR AN INVOICE

You can look up an existing invoice number to review an invoice or to view attachments or to attach a new scanned document. On the **Invoice** screen, the **Invoice Look Up** can find invoices that have been sent to STARS, whereas the **Status** screen cannot.

## On the **Invoice** screen:

- 1. Click the asterisk next to **Invoice** # or place the cursor in the **Invoice** # field and press F3.
- 2. In the **Invoice Look Up** window, enter any combination of search criteria invoice number, vendor name, business name, city, etc. in the dialog box. You can enter just the first part of your search criteria, e.g., a vendor name or invoice number.
- 3. Click **Find**. Use the scroll bar at the bottom of the search results to view all of the column headers (e.g., **Address**, **Status**, etc). Click the column headers of the search results to sort the list, if needed.
- 4. Click **Select** next to an invoice number to open it.

Figure 1 - Invoice look up Payment Services mtSvcs Menu Invoice Look Up Status Invoice # Input search criteria Use "%" for wildcards Name Invoice # 🗷 Bus Name Address City Acct # [ Group Invoice Descriptio Find Cancel Total Amount

- 5. You can reuse the same invoice information (vendor, description, etc) by changing the **Invoice** # and clicking **Save As**. You cannot make changes to invoices already sent to STARS.
- 6. To view the fiscal coding and distribution, click the **Distribute** tab.
- 7. To view or attach scanned documents, click the **Attachments** tab.